

## REMARKS/ARGUMENTS

The above amendment has cancelled claims 5 and 35. Accordingly, it is respectfully submitted that the § 103 rejection and the objection to the drawings are overcome. Claims 1-4, 6-15, and 32-34 remain pending. The Office Action has rejected pending claims 1-4, 6-15, and 32-34 under 35 U.S.C. § 102(b) as being anticipated by U.S. Patent No. 5,901,209 (Tannenbaum). Applicant respectfully traverses the rejection. With regard to claim 1, Tannenbaum does not disclose, at least, receiving a communication to a called party at a specified destination from a first communication device. In this regard, the system of Tannenbaum is a predictive dialer, which transmits calls directly to a specified destination (i.e., a called party), and then connects an agent if the call is successful. Thus the communication in Tannenbaum is not received from a first communication device. Thus, for at least these reasons, claim 1 and claims 2-4 and 6-9 depending therefrom are patentable over Tannenbaum.

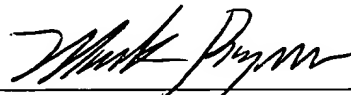
With respect to claim 10, Tannenbaum does not disclose, at least, receiving a communication from a first communication device and connecting the communication from the first communication device to a second communication device. In this regard, to the extent that the Office Action considers an agent logging into predictive dialing system 10 to be a communication, such communication is not connected from a first communication device to a second communication device. That is, as disclosed by Tannenbaum, all calls are initiated and connected from the predictive dialing system 10 to a target party. If successful, then a link is established between the target party and an available agent from a pool of agents. Accordingly, for at least this reason, Claims 10-15 are patentable.

With regard to claim 32, nowhere does Tannenbaum disclose a communication router to route a call directed from a first communication device to a second communication device. In this regard, the predictive dialer system 10 of Tannenbaum itself is responsible for initiating telephone calls to a called party (i.e., a second communication device). To the extent that an agent having a first communication device is linked into a call, such linking is done after the predictive dialer itself connects a call to a second communication device. For at least this reason, Tannenbaum does not disclose a call directed from a first communication device to a second communication device. As such, Tannenbaum also does not disclose a custom identification service to receive an identification associated with such a call and to provide a custom identification to the second communication device with the call. For at least these reasons claims 32-34 are patentable over Tannenbaum.

In view of these remarks, the application is now in condition for allowance and the Examiner's prompt action in accordance therewith is respectfully requested. The Commissioner is authorized to charge any additional fees or credit any overpayment to Deposit Account No. 20-1504.

Respectfully submitted,

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